



Terms and conditions of Pension Lammerhof OG

- **General**

- We have aligned our focus on the needs of adults (from 18+) in order to enable you a carefree holiday without children.
- Our pension is not barrier-free.
- No pets are allowed in our guesthouse.
- We are a non-smoking house, so smoking is only permitted in our spacious garden area, on the room balconies/terraces or on the breakfast terrace so as not to disturb the other guests.

- **Reservation and deposit**

- The reservation of the stay at the Lammerhof is only considered as a definitely confirmed booking if a deposit of 50% of the total costs has been made by bank transfer.
- The deposit must be transferred to the specified account within 7 days of confirmation of the reservation. The deposit is a partial payment of the agreed fee.
- The guest bears the costs for the money transaction (e.g. transfer fees).

- **Payment Information**

- Payment of the outstanding balance is made by bank transfer prior to the arrival or directly on site in the guesthouse in cash.
- Card payments are not possible in the guest house (cash only).

- **Arrival and departure**

- on the day of arrival, the approximate arrival time should be communicated by phone, WhatsApp or SMS.
- Check-in: from 4 p.m.
- Check-out: by 10 a.m.

- **Cancellation conditions**

- up to 30 days before the day of arrival: free of charge
- from 29 up to 8 days before the day of arrival: 70% of the total arrangement price
- up to 7 days before the day of arrival/ later arrival or earlier departure: 100% of the total arrangement price
- **special cancellation conditions due to the situation:** if arrival is not possible due to a travel warning or due to changed quarantine regulations in your home region, the stay can be canceled or rebooked at short notice free of charge until further notice.
- **general terms and conditions:** the general terms and conditions for the hotel industry apply. [To the general terms and conditions.](#)